



Musician Ticket Policies

The Hartford Symphony is pleased to offer complimentary and discounted tickets to our musicians for many Masterworks and PPOPS! performances. Below, you will find the information pertaining to musician ticket policies.

Complimentary Tickets

- All complimentary tickets are subject to availability. To guarantee seats for any performance, HSO musicians are encouraged to purchase discounted price tickets in advance of the concert.
- Whenever possible, complimentary tickets will be made available for our Masterworks and POPS! performances for a concert from each run.
- Availability and day(s) for complimentary tickets will be announced via email during the week prior to each concert run.
- Musicians may request up to 2 tickets for a given eligible concert during a run. To request tickets, please respond to the offer email with your request. Please be sure to provide your first and last name and the number of tickets being requested (either 1 or 2)
- All complimentary tickets will be held at Will Call at The Bushnell Box Office on the day of the performance under the name of the musician requesting the ticket(s).

Discounted Musician Price Tickets

- The best way to guarantee seats to any HSO performance is to purchase tickets in advance.
- Musician tickets are \$10.00 for all Masterworks and eligible POPS! concerts at all times, and you are welcome to purchase as many tickets as you'd like.
- You may purchase musician-priced tickets by:
 - a. Phone by calling HSO Ticket Services at (860)244-2999, Monday-Friday, 10:00am-5:00pm or the Bushnell Box Office at (860) 987-5900
 - b. Online at www.hartfordsymphony.org. (After selecting your performance, click View Seat Map. When the map opens select your desired number of tickets, then check the box on the bottom left for "Student" tickets. This will enable the \$10.00 rate. Then click on an area of the hall on the map to choose your seats. You will see the \$10.00 price pop up when you click on a seat and the \$10.00 price will appear in your cart.)
 - c. In Person by visiting The Bushnell Box Office, Monday-Friday, 10:00am-5:00pm, Saturday 10:00am-2:00pm. The Bushnell Box Office is also open 2 hours prior to each performance. Please visit www.bushnell.org for additional details.

General Policies

- All tickets may be picked up on the day of the performance, beginning two hours prior to the concert.
- We are unable to provide complimentary or discounted tickets for our Sunday Serenades concerts. Complimentary and/or discounted tickets for non-Masterworks or non-POPS! concerts will be provided on a case-by-case basis.
- Please be considerate of your fellow musicians and symphony-goers; only request or purchase tickets if you will be able to use them. If for any reason you are unable to use tickets that you have already received or purchased, please notify Ticket Services at tickets@hartfordsymphony.org, as we may be able to make those seats available to others.
- If you are calling on the day of the concert to purchase or release tickets, please call The Bushnell Box Office at (860) 987-5900.
- For concerts in high demand, complimentary tickets may not be offered and discounted tickets may be limited to specific areas in the hall.
- We will make every effort to have complimentary or discounted tickets available, however we are unable to guarantee complimentary or discounted tickets for performances not being produced by the Hartford Symphony.